



Annual Report TO THE COMMUNITY

19
20

**PENN YAN
PUBLIC
LIBRARY**

**AMAZE
YOURSELF.**

When the library building was closed at the beginning of the Covid-19 pandemic, staff continued to work. In the building, we rearranged shelving and materials to ensure the library would be safer and accessible for all when we were finally able to reopen. We continued to offer free WiFi 24/7/365 anywhere on our grounds. We moved our extensive program offerings for all ages online, collaborated with community agencies to connect people to the information and entertainment they needed, and offered outreach programming in new ways and locations. We also began a much-needed heating and air conditioning update, improving energy efficiency and comfort. We thank our community for their support through the many changes of the past year.



May 2020: Making creativity kits for Head Start families



September 2019: installation of electric vehicle charger



March 2020: Live video storytimes begin



April 2020: connecting our community with art

**2019-2023
PYPL
STRATEGIC
PLAN
GOALS**

GOAL 1: Embrace and showcase community connectivity

Added 9 new partner organizations; expanded WiFi hotspot loaning; increased social media presence

GOAL 2: Strengthen and support individual and community resilience

Mindfulness programming; Resilient Communities grant; Conversation Cafes; food programming

GOAL 3: Encourage public participation and involvement in community

Added outreach locations; Civics 101 programming; service learning programming for youth

GOAL 4: Cultivate practical knowledge and creative discovery

Book clubs, arts and crafts programming, and intensive collection development, for all ages

GOAL 5: Commit to anti-racist service and support for community diversity

Diverse Voices Matter programming; partnership with Penn Yan Action Coalition

9,127
program
attendance

July 2019 through June 2020 BY THE NUMBERS



76,276 grand total of all items borrowed

NO CIRCULATION OF PHYSICAL MATERIALS
BETWEEN MARCH 15 AND JUNE 30, 2020

53,717 library visits

19,922 website visits

15,221 population chartered
to serve

8,816 registered
borrowers **20% INCREASE FROM 2018-19**

14,770 downloadable items borrowed

8,240 WiFi access sessions **39% INCREASE FROM 2018-19**

7,967 reference questions answered

5,802 items borrowed
from other libraries

4,902 items loaned
to other libraries

4,565 public access computer sessions

481 adult and youth
program sessions



August 2019:
Empire Passes
begin circulating

LIBRARY SERVICES

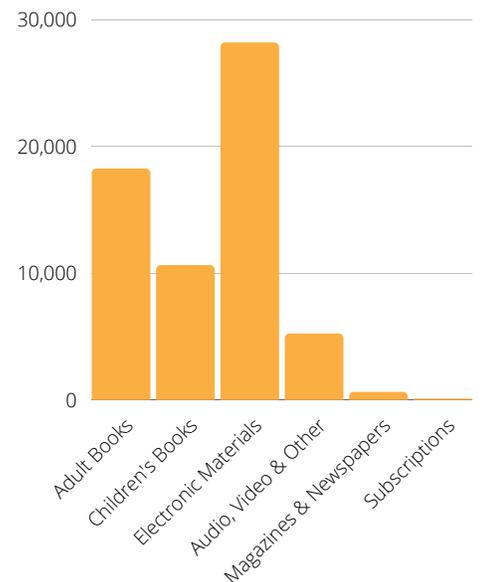
- Free WiFi and mobile WiFi Hotspots
- Downloadable e-books and e-audiobooks
- Interlibrary loans
- Reference and research services
- Early literacy education
- Bicycle repair station
- Electric car charging station
- Horse and buggy parking
- State-appointed law library for Yates County
- Books, DVDs, magazines, video games, audiobooks and more
- Programs for all ages
- Public access computers

The collection
offers
something
for everyone.

TOTAL HOLDINGS
62,888

NEW PHYSICAL
MATERIALS ADDED TO
THE COLLECTION
2,028

NEW DOWNLOADABLE
MATERIALS ADDED TO
THE COLLECTION
5,769



June
2019:
PYPL
Friends
Book
Sale



JOIN THE
Friends
of the
Library

The Friends of the Library make a difference for our community by supporting library programming, building and grounds improvements, staff development, and so much more. It's easy and fun to be a Friend--pick up a membership form at the Circulation Desk today!