



**PENN YAN  
PUBLIC  
LIBRARY**

**AMAZE  
YOURSELF.**



## WHAT IS A LIBRARY?

Is Penn Yan Public Library a beloved old building gracing a small-town Main Street, a support center, a law library, a pop-up café or...? This list of what happens at our library is by no means complete but hopefully provides a glimpse of how important PYPL is to the community it serves.



## OUTSIDE GROUPS USING LIBRARY SPACES

- PYTCO
- Head Start Early Intervention
- Palm of Hand Memoir Group
- Greater Penn Yan Beekeepers Association
- 4-H
- Yates County History Center
- Cornell Cooperative Extension
- Girl Scouts
- Alzheimer's Association
- Classics in Religion
- Yates County Public Health
- Child & Family Resources
- BOCES
- Mozaic (Arc of Yates)
- Penn Yan Action Coalition
- Summer Lunch Program
- Office for the Aging
- ProAction Yates & Steuben
- Friends of PYPL
- Knit Together
- County Court Supervised Visits
- Collection Point for Donations to Local Service Organizations



## THE RAINBOW OF LIBRARY USERS

- Health Marketplace navigators help people gain access to health care
- County employees help sign people up for HEAP so their home stays warm
- Red Cross workers assisting the person whose house just burned down
- The homeless teen who doesn't know where to turn
- The transgender patron who has legally changed their name and is counting on you to issue them a new library card discreetly and compassionately
- The gentleman with dementia who comes to the library every day to share the same stories in the environment he loves best
- Lost tourists in need of directions
- The stressed father of the bride who needs to print directions for out of town guests to the rehearsal dinner venue with minutes to spare
- The parent who meets their child for a supervised visitation in the youth area
- The census worker who is recruiting and helping people fill out their census
- The people who need public access computers to file their taxes
- The Mennonite community who borrow materials to help their farms, businesses and children
- The job searchers completing resumes and applying for jobs
- The hungry kid who needs a weekend bag of food
- The person who needs to come out of the elements and get warm or cool off
- The young parent searching for adult interaction and friends

## RECURRING LIBRARY PROGRAMS

- Computer Classes
- Civic Education Programs
- Book Signings
- Apple User Support Group
- Tech Time
- Language & Culture Learners
- Potluck Club
- Sustainability Solutions
- Family Research Group
- Writing Groups & Salons
- Citizen Empowerment Station
- Early Literacy Storytimes
- Storytimes for Outside Agencies
- Tail Waggin' Tutors
- After School Activities
- After School Food
- Homeschool Activities
- Toddler Dance Party
- Family Literacy Nights
- Outreach at Community Events
- Books & Bikes Festival

# 10,615

## program attendance

### 10% INCREASE FROM 2017-18

**101,939** grand total of all items borrowed

**80,689** library visits

**25,813** website visits

**15,221** population chartered to serve **7,317** registered borrowers

**14,765** downloadable items borrowed **26% INCREASE FROM 2017-18**

**10,499** reference questions answered

**7,917** items borrowed from other libraries **7,237** items loaned to other libraries

**7,438** public access computer sessions

**5,924** WiFi access sessions **33% INCREASE FROM 2017-18**

**780** adult and youth program sessions **622** non-library-sponsored programs

## LIBRARY SERVICES

- Free WiFi and mobile WiFi Hotspots
- Downloadable e-books and e-audiobooks
- Interlibrary loans
- Reference and research services
- Early literacy education
- Bicycle repair station
- Electric car charging station
- Horse and buggy parking
- Delivery to the homebound
- State-appointed law library for Yates County
- Books, DVDs, magazines, video and board games, audiobooks and more
- Programs for all ages
- Public access computers

The collection offers something for everyone.

TOTAL HOLDINGS  
**58,530**

NEW MATERIALS ADDED TO THE COLLECTION  
**5,545**

